



AUTHORIZATION FOR ESTIMATE OF REPAIR

THIS SIGNED FORM IS REQUIRED FOR ALL ESTIMATE REQUESTS
NO BATTERY NOR ELECTRIC OPERATED CLOCKS ARE ACCEPTED FOR REPAIR

This is a request and authorization for Midcoast Clock & Music Box Company, LLC to inspect my clock as described below for the purpose of obtaining an estimate for repair. I understand that I am no obligated to accept the estimate; however, if I agree to have the work completed, I will be required to provide the Midcoast Clock & Music Box Company LLC a deposit by credit card whereby I am authorizing the repair to be completed within +/- 10% of the provided estimate and that the work will be completed generally within 1-8 weeks of my authorization. I further understand that if I authorize repairs by a deposit on credit card that I am also authorizing that the balance of my repair charges be charged to the same card at the time of the completion of the repair prior to return shipment. I further understand that if I do not want the work to be done, I will provide Midcoast Clock & Music Box Company LLC payment for packing and shipping my clock back to me within 30 days of receiving the estimate. If I do not provide return shipping payment with the 30 days, I authorize Midcoast Clock & Music Box Company LLC to dispose of my clock as they see fit.

I understand that Midcoast Clock & Music Box Company LLC cannot and will not be held liable for clocks that are improperly pack and shipped to them. I understand that while it is not a requirement, it is highly recommended that a professional packing service be obtained such as FEDEX Kinkos® and the UPS Store® and that the shipment should be insured for an appropriate amount.

Printed Name of Owner _____

Signature of Owner _____

Name: _____

CLOCK INFORMATION:

Shipping Address: _____

Make: _____

City/ST/Zip: _____

Serial # (optional) _____

Billing Address (if different from shipping) _____

Requested Insurance Value: \$ _____

**DO NOT SEND WEIGHTS OR
 PENDULUM FOR GRANDFATHER
 CLOCKS. WE DO NEED
 PENDULUMS FOR WALL AND
 MANTLE CLOCKS**

EMAIL: _____

DAYTIME PHONE: _____

PROBLEMS WITH CLOCK:

Limited Warranty

Work completed is covered by a limited two-year warranty. Normal periodic adjustments such as calibration of time are not covered by warranty. This type of adjustment is periodically required of a mechanical clock. If a repaired clock is found to be faulty upon receipt from Midcoast Clock & Music Box Company LLC, you must notify of the problem immediately. We will determine if the problem requires a technician's assistance over the phone or if the clock needs to be returned. If it needs returned, we will authorize and prepay for the return shipment to us via United Parcel Service only.

Midcoast Clock & Music Box Company, LLC, National Repair Center, 320 W Oak Street, Titusville, PA 16354
 Owned by Midcoast Clock & Music Box Company, LLC, Boothbay Harbor, ME 04538